

# CROATAN CROSSING NEWS

## INSIDE THIS MONTH'S ISSUE:

- New year of change
- Manage Casa
- The skinny on the HOA dues
- Updates on the pond and upcoming events
- Property value/clean up
- Meet your new officers

### HOA Contact information



Website

<https://croatancrossing.com/>



For Questions, concerns or violations  
please contact  
cchoaofficer@croatancrossing.com  
(please allow 24-48 hours for a response)



Manage Casa APP



Croatan Crossing HOA Facebook  
page "[Croatan Crossing HOA  
official](#)"



Happy  
New Year

# 2024

## NEW YEAR, NEW BEGINNINGS

Happy New Year everyone! What a year of change 2023 was. We hope that 2024 will be even better as we begin our new year with new ideas and goals for our neighborhood. I also want to mention how beautiful all of the Christmas lights are in the neighborhood, it brings a joy and happiness to everyone who passes by.

We would like to welcome our new officers and Board members from the elections in November. We will be meeting regularly and working on several projects and improvements throughout the year.

One of the many things on the agenda is the pond improvements and community engagement.

We also will be utilizing the Manage Casa software and its features. This is a great way to stay in touch, pay your dues and even submit a violation concern. The goal is to have every property using this software. This is one of the many ways we are trying to utilize your HOA funds responsibly. This can save us \$600 a year on printing/mailing fees! See below for more information.

What will that HOA dues money be paying for this year? Glad you asked! We will be getting our ponds up to par and look into stocking it with fish. We are also working to completely getting our HOA turned over to the residents. In the future we plan on coordinating a community event for the entire neighborhood to come together. More to details to come!

We are also revamping and streamlining communication with the HOA. We have a new Facebook page, email contacts and App. Please see below for details

# CROATAN CROSSING NEWS

## THE DIRECTION OF THE NEIGHBORHOOD

This year the HOA board is moving towards a more active role in the community and utilizing the Manage Casa software to its potential.

**We are looking for people who are willing to help out a neighbor in need.** Anyone who is willing to help mow, clean up, dispose of large items, cook meals or any other function you can help with! Please contact us so we can add you to our volunteer list.

We all have seasons of need and what an amazing thing it would be if we can help a fellow neighbor in that season!

### Property Value and Clean up reminders

We want to maintain the value of our properties. Most of us have a lot of money invested in our homes and would like to see them go up in value. As a reminder if someone is unable to upkeep their property they can reach out for assistance. We have many great people who volunteer to dispose of large items or even mow lawns for free. We are a community that wants to serve and help each other.

If you're interested in getting on a volunteer list to help dispose of large items, do yard clean up, mow ect. Please contact the HOA directly. We appreciate your volunteering spirit!

**Here are a few gentle reminders of some of the ways we can keep the neighborhood looking expensive!** I realize they are common sense but it might be a reminder that if you notice someone is in need of yard care maybe it's a great way to connect with them to see how you can help!

- Keep lawns clean/mowed
- Large items need to be disposed of properly (seek assistance if needed)
- Cars should be parked in driveway only (exceptions to short term events ect)
- Trash cans should be pulled in same day (if possible) and stored in a secure place.

### Manage Casa and HOA dues

We have come to a new year which means the \$150 HOA dues will be due no later than March 31, 2024 before a late fee will be assessed.

The HOA has adopted software to ease this process for everyone. If you have not set up your manage casa account now would be a great time to do that!

You can do that by visiting [Croatancrossing.com](https://croatancrossing.com) for a step by step process on how to set up your account.

### How to pay your dues

**Option 1:** Manage Casa account. Once you set up your account and link your bank to it you can pay right from the app (fees apply).

**Option 2** Zelle. The details can be found here: <https://croatancrossing.com/payment-options.html>

**Option 3:** If you want to avoid the fees altogether you can send a check via Snail Mail to the HOA mailbox:

**Croatan Homeowners Association**  
P.O. Box 3763  
New Bern, NC 28564

**Please contact your HOA for questions or concerns about your dues.**



# CROATAN CROSSING NEWS

## MEET YOUR HOA OFFICERS



**President**  
**Mike Thompson**

My family and I have lived in the community since late 2018, I retired from the Marine Corps in 2022, and we plan to make ENC our home. I've never liked HOAs and I don't know many people who do. However, I fundamentally believe in protecting your personal property, keeping our community clean and safe, and I'm proud to serve you. I believe a hand shake and a persons' word means something and there's no problem we can't solve by working together and being neighborly."



**Vice President**  
**Robert Lavallee**

I am Robert J. Lavallee, born in Connecticut. My beautiful wife, Kimberly and I married in 2006. I served our GREAT country fifteen years in the Army Signal Corps. I graduated Magnum Cum Laude, Fayetteville State University (an HBCU) with a bachelor's degree in criminal justice. Previously, I have organized and served as President of a neighborhood crime watch in Fayetteville, NC. Also, I was secretary of Rolling Thunder, NC1. Last, I served as treasurer at Lake Rim Baptist Church, Fayetteville, NC. We are retired now and look forward to serving our community.



**Secretary**  
**Jayme Acree**

I have lived in the neighborhood for five years. I work on Cherry Point with transitioning Military members have a background in HR and a BAS in Management. I have a heart to serve my community and help others. My primary function is to serve as communications director from the HOA to the community. My goal is to make sure the neighborhood is better informed on issues and upcoming matters by regular communication. I look forward to serving this neighborhood and making it even better!



**Treasurer**  
**Karen Valeri**

I moved into our community in mid 2019 after my mom's passing in 2018 to be closer to my daughter's family. I had fallen in love with the New Bern area over the years when visiting her family. I have worked in various areas of the housing industry including property mgmt, development, sales and construction and am a licensed Realtor with Coldwell Banker Sea Coast Advantage. I enjoy sharing my love of our area with others. I also serve as Treasurer of the New Bern Police Department 501c3 Community Volunteer group which hosts the Noble Knight's Chess Club and a summer camp. I'm looking forward to serving as Treasurer of our HOA and making sure our HOA funds are handled accurately and appropriately.

